

Terms and conditions

Home Alliance Academy welcomes you to the platform. Our program is unique and has no analogues on the market. It is voluminous and meaningful, at the same time and it's easy to understand, because knowledge is given gradually: from basic to advanced tools.

The following terms (Terms and Conditions) govern your access to and use of the Site. Please review these Terms and Conditions carefully. By accessing and using the Site, you agree to be bound by all the Terms and Conditions set forth herein. If you do not agree with these Terms and Conditions, your sole recourse is to leave the Site immediately.

When you enroll as a student in the Home Alliance Academy, you agree to the following Terms and Conditions:

General Rules

- Be polite to all chat/group participants. Don't post if it might offend other people.
- Take care of the time of other participants. Write briefly and only on the topic of the conversation.
- Post information that is useful to everyone. Only what all participants in the chat should discuss.
- Participation on webinars and completion of 1 module per week is mandatory
- For inappropriate behavior and violation of the rules of the academy, the administration reserves the right to exclude the violator from the learning process by closing access to the modules on the platform, while the money paid is not refundable
- We attend webinars with the camera turned on and the microphone turned off at the moment when the lecturer is speaking
- If a question arises regarding the topic of the lecture, we raise our hand, or we write a question in the chat and the lecturer will ask everyone in turn in the allotted time for questions.
- We do not interrupt the lecturer and treat each other with respect.
- At the end of each lecture you will be asked to rate the webinar from 1 to 10, please do not leave the meeting without leaving a rating.

Copying or Sharing Academy Materials and Access

Our courses are designed and priced to be used by one individual student per enrollment. We ask you to honor this intention, which helps to protect both the student experience and the Academy.

By enrolling in the Home Alliance Academy you are agreeing to the following:

1. Students will keep their login information private. The only additional person allowed to have the login info is someone in a supervisory role who needs to be able to check in on the progress of a student or change account information.

2. Students will protect the content of the coursework. Of course you can show a few tidbits to a friend or coworker in order to encourage them to enroll themselves, but otherwise this course material is for your training purposes alone.

Please do not use an enrollment in any kind of “group training” situation without the express permission of Home Alliance Academy. If you have a number of techs who need training, please contact us so we can discuss your situation and offer you group pricing.

Money Back Guarantee.

Students may be eligible for our Money-Back Guarantee, provided that the Student reports that he does not want to continue the learning within a month. If the student's education is transferred to the second month, the payment is not refundable.

Violating these Terms and Conditions

Any action the Home Alliance Academy takes in response to a violation of these Terms and Conditions will be subject to breaches of the rules in these Terms and Conditions. These actions range from a simple warning to expulsion. You agree that if you are expelled from the Academy, you will not be entitled to a refund.

Dispute Resolution

We really hope it never gets to this but we've been working with the general public long enough to know that people can surprise you and disagreements can arise. You agree to resolve any disputes over these Terms and Conditions or that otherwise may arise with the Academy by a certified mediator in the State of California, USA. You agree that the mediator shall be chosen only by the Academy management and that you will be responsible for your own costs to attend the mediation, if desired.

Payment

You authorize the services to be performed at the price quoted and understand that the education is non-refundable after a month of education. You agree to payment of a late-payment fee of 3% of the total overdue amount, to be charged monthly.

Payment may be proceeded at full amount or on a monthly basis as subscription.

Warranty

We guarantee every student the access to the learning platform for 6 months. Also, after the end of the training, we give a guarantee for technical support in a strictly regulated time.

Services Content, Software and Trademarks

Students acknowledge and agree that our services may contain content or features (“Services Content”) that are protected by copyright, patent, trademark, trade secret or other proprietary rights and laws. Except as expressly authorized by us, User agrees not to modify, copy, frame, scrape, rent, lease, loan, sell, distribute or create derivative works based on our services or the Services Content, in whole or in part, except that the foregoing does not apply to User's own User Content (as defined below under “User Content Transmitted Through the Services”) that User legally upload to our services. Any use of our services or the Services Content other than as specifically authorized in these Terms is strictly prohibited. The technology and software underlying our services or distributed in connection therewith are the property of us, our affiliates and our partners (the “Software”). User agrees not to copy, modify, create a derivative work of, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign,

sublicense, or otherwise transfer any right in the Software. Any rights not expressly granted herein are reserved by us.

Our name and logos are our trademarks and service marks (collectively the “Trademarks”). Other product and service names and logos used and displayed via our services may be trademarks or service marks of their respective owners who may or may not endorse or be affiliated with or connected to us. Nothing in these Terms or our services should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any of Trademarks displayed on our services, without our prior written permission in each instance. All goodwill generated from the use of Trademarks will insure to our exclusive benefit.

I HEREBY ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE FOREGOING TERMS OF SERVICE AND PRIVACY POLICY AND AGREE THAT MY USE OF THE **HOME ALLIANCE ACADEMY** PLATFORM IS AN ACKNOWLEDGMENT OF MY AGREEMENT TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.